

Privacy Policy

1. Introduction

Welcome to Synth. Your privacy is important to us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our services.

2. Information We Collect

We collect information you provide directly, such as when you sign up, interact with our chatbot, or configure settings. This may include:

- Personal identifiers (e.g., name, email, Telegram ID)
- Group activity and messages for moderation and analysis
- Usage data, including interactions with the bot

3. Legal Basis for Processing Data

We process your data based on the following legal grounds:

- **Performance of a contract:** To provide and maintain our services.
- **Legitimate interests:** To improve our services and ensure group moderation.
- **Compliance with legal obligations:** To meet regulatory requirements.
- **User consent:** When required, we will obtain explicit consent for data processing.

4. How We Use Your Information

We use collected information to:

- Provide and improve our services
- Moderate groups and prevent spam
- Enhance AI responses and group engagement
- Comply with legal obligations

5. Data Sharing and Disclosure

We do not sell your data. However, we may share it with:

- Service providers assisting in platform operation
- Legal authorities if required by law
- Analytics tools for service optimization

If data is transferred outside the EU, we ensure compliance with **GDPR** through **Standard Contractual Clauses (SCCs)** or other legally recognized mechanisms.

6. Data Retention and Security

We retain data only as long as necessary for service provision. We implement security measures to protect your information but cannot guarantee absolute security.

7. Your Rights

Under the **General Data Protection Regulation (GDPR)**, you have the right to:

- **Access** your data
- **Correct** inaccurate data
- **Request deletion** of your data
- **Withdraw consent** at any time (for processing based on consent)
- **Object to processing** under certain conditions

To exercise these rights, contact us at product@synth.locker .

8. How to Withdraw Consent

If you have provided consent for data processing, you can withdraw it at any time by contacting product@synth.locker or using the settings within our service.

9. Changes to This Policy

We may update this policy. Continued use after changes implies acceptance.

10. Contact

For questions about this policy or data protection concerns, contact our **Data Protection Officer (DPO)** at product@synth.locker .